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INSURANCE COMPANY (erroneously sued
as BURLINGTON INSURANCE COMPANY)

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

SAN JOSE DIVISION

JENNY WOLFES,

Plaintiff,

vs.

BURLINGTON INSURANCE
COMPANY AND DOES 1 to 25,
inclusive

Defendant,

CASE NO. C0704657 JW

**DEFENDANT THE BURLINGTON
INSURANCE COMPANY'S
NOTICE OF MOTION AND
MOTION TO DISMISS
COMPLAINT AS IMPROPERLY
DUPLICATIVE; MEMORANDUM
OF POINTS AND AUTHORITIES
ATTACHED HERETO**

Date: January 28, 2008
Time: 9:00 a.m.
Ctm: 8

TO THE COURT, PLAINTIFF AND HER COUNSEL OF RECORD HEREIN:

PLEASE TAKE NOTICE that on January 28, 2008 at 9:00 a.m., or as soon
thereafter as the matter can be heard in Courtroom 5 of the above-entitled court,
located at 280 First Street, 4th Floor, San Jose, California 95418, before the
Honorable James Ware, Defendant THE BURLINGTON INSURANCE

1 COMPANY ("Defendant") will move this Court for dismissal of the entire
2 Complaint filed by Plaintiff JENNY WOLFES ("Plaintiff"), with prejudice, on the
3 ground that it is improperly duplicative of another lawsuit currently pending in this
4 Court before the Honorable Ronald M. Whyte. Burlington alternatively moves this
5 Court for dismissal of Plaintiff's Second Cause of Action for Breach of the Implied
6 Covenant of Good Faith and Fair Dealing, Third Cause of Action Intentional
7 Infliction of Emotional Distress and Fourth Cause of Action for Negligent Infliction
8 of Emotional Distress on the ground that each fail to state a claim upon which relief
9 can be granted under Rule 12(b)(6) of the Federal Rules of Civil Procedure.

10 This Motion is based upon the attached Memorandum of Points &
11 Authorities, the Complaint, Defendant's Request for Judicial Notice the Court's
12 own file in this action and any further argument as may be considered by the Court
13 in ruling on this Motion.

14
15 DATED: November 7, 2007

WESTON & McELVAIN LLP

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18
19 By:  _____

Richard C. Rey II

Richard C. Weston

20 Attorneys for Defendant THE
21 BURLINGTON INSURANCE COMPANY
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MEMORANDUM OF POINTS AND AUTHORITIES**I. INTRODUCTION.**

By way of this Motion, Defendant The Burlington Insurance Company (“Burlington”) seeks dismissal of the Complaint filed Plaintiff Jenny Wolfes (“Plaintiff” or “Wolfes”), with prejudice, on the ground that it is duplicative with a lawsuit previously filed by the Plaintiff and currently pending in this Court before the Honorable Ronald M. Whyte, Case No. C07-00696 RMW. To be clear, Plaintiff filed an insurance coverage action against Burlington in February 2007 and then filed a second coverage action – the case at bar -- against Burlington in September 2007. Both actions, however, are currently in the Northern District and both arise out of the same nucleus of facts: (1) Burlington issued a general liability policy; (2) a suit arising out of a business dispute was filed against Plaintiff in Santa Clara County Superior Court; (3) Plaintiff tender the defense of this matter to Burlington; (4) Burlington refused to provide Plaintiff with a defense; and (5) Plaintiff claims this denial is improper and brought suit -- twice. Recently, the Ninth Circuit along with several District Courts in California have held that a lawsuit which has been found to be “duplicative” of a previously filed lawsuit is subject to dismissal.¹

Dismissal is particularly warranted in this case as Plaintiff has filed the second suit in violation of the Northern District Court Local Rule 3-12, which requires her to file a Notice of Related Case(s). In addition, written discovery in the earlier action has concluded. But more egregious is the fact that Plaintiff filed the instant suit for an improper purpose. Plaintiff’s counsel, Mr. Gerald Emanuel, admitted that the second lawsuit was filed only because he knew Plaintiff would be unable to obtain leave to amend the first lawsuit.

Even if the Court does not grant Burlington’s Motion on the above ground, Plaintiff’s Second Cause of Action for Breach of the Implied Covenant of Good

¹ Adam v. State of Cal. Dept. of Health Servs., 487 F.3d 684, 688 (9th Cir. May 7, 2007).

1 Faith and Fair Dealing and Third Cause of Action Intentional Infliction of
 2 Emotional Distress should be dismissed for the simple reason that they are based on
 3 nothing more than conclusory allegations that contain absolutely no factual support.
 4 Plaintiff's Fourth Cause of Action for Negligent Infliction of Emotional Distress
 5 should also be dismissed as California does not generally recognize claims for
 6 negligence against insurers. Even if it did, this claim contains no allegations
 7 describing Burlington's duty to Plaintiff or its breach of that duty.

8 **II. FACTUAL BACKGROUND.**

9 The facts relevant to this Motion to Dismiss involve three separate lawsuits,
 10 including: (1) the Underlying Action filed by Big Sky Entertainment III, Inc. against
 11 Plaintiff; (2) the First Coverage Action filed by Wolfes against Burlington in Santa
 12 Clara County Superior Court, which was removed to and is currently pending in the
 13 United States District Court for the Northern District of California; and (3) a Second
 14 Coverage Action, the case at bar, filed by Wolfes against Burlington in United
 15 States District Court for the Northern District Court of California.

16 **A. The Underlying State Court Action**

17 *1. Big Sky's Complaint Against Wolfes*

18 On August 17, 2004, Plaintiffs Big Sky Entertainment III, Inc., James Edward
 19 Pope, William G. Leunis III and Robert Simpson filed an action against Wolfes in
 20 the Superior Court of the State of California for the County of Santa Clara, wherein
 21 they asserted the following three claims for relief: conversion; breach of fiduciary
 22 duty; and interference with prospective economic advantage. [See Big Sky
 23 Complaint attached to Burlington's Request for Judicial Notice ("RJN") as Exhibit
 24 No. 1.]²

25 The pertinent allegations in the Underlying Action are as follows. Big Sky
 26 Entertainment III, Inc. ("Big Sky") is a California Corporation that also does

27
 28 ² Unless otherwise noted, each of the exhibits relied upon by Burlington in support of this Motion have been attached to its RJN.

1 business as “The Blue Tattoo” restaurant and bar. [Id. at ¶ 1.] Wolfes as well as
2 Plaintiffs Pope, Leunis and Simpson were shareholders and directors of Blue Sky.
3 [Id. at ¶¶ 2-7.]

4 On or about July 8, 2004, Big Sky alleges that it entered into a management
5 agreement with a third party to run The Blue Tattoo. [Id. at ¶ 14.] Big Sky further
6 alleges that this third party later expressed an interest in buying the restaurant. [Id.]

7 On July 19, 2004, Mr. Pope advised the board of directors for Blue Sky that
8 the above third party might be willing to purchase Blue Sky’s assets for between
9 \$300,000 and \$350,000. [Id.] Big Sky alleges that all directors were in favor of
10 pursuing this opportunity except for Wolfes. [Id. at ¶¶ 14, 16.] In fact, Wolfes
11 allegedly stated to Mr. Leunis that she would do “everything in her power” to stop
12 the sale. [Id. at ¶¶ 15, 17.] As a result, the directors voted to terminate Wolfes
13 without cause from her employee, officer and director positions with the company.
14 [Id. at ¶ 16.]

15 On July 21, 2004, “[Big Sky] heard from reliable sources” that Wolfes had
16 allegedly made telephone calls to interfere with the sales transaction.” [Id. at ¶ 18.]
17 Big Sky contends that, shortly thereafter, the third party buyer gave notice that it
18 wanted to back out of the purchase and that Big Sky would have to make significant
19 concessions in order to keep it interested. [Id.]

20 On July 23, 2004, the board of directors conducted a meeting and a resolution
21 was passed to sell to the buyers on the requested terms and conditions. [Id. at ¶ 19.]
22 Wolfes gave notice that she voted her shares against the resolution and, thereafter,
23 allegedly continued to take actions to disrupt the sale. [Id. at ¶¶ 19-20.] According
24 to the complaint in the Underlying Action, she solicited employees to stop working
25 for the company; made accusations about the building; made unauthorized contact
26 with the San Jose Planning Commission and other agencies for the purpose of
27 interfering with the sale; and made demands to review corporate records when it
28 was impossible for Big Sky to comply. [Id. at ¶ 21.]

1 In addition, the complaint states that Wolfes stole approximately \$15,000
2 from the cash assets of Big Sky. [*Id.* at ¶ 10.] Consequently, Big Sky was unable to
3 pay its lease for the restaurant. [*Id.*]

4 2. *Leunis' Cross Complaint Against Wolfes*

5 On or about August 15, 2005, one of the Big Sky shareholders, William
6 Leunis, filed a Cross-Complaint against WOLFES and Pacific Entertainment III,
7 LLC in the above action for a number of contractual related claims, including breach
8 of contract, breach of guarantee contract, indemnity, breach of promissory note,
9 negligent misrepresentation and fraud (The Complaint filed by Big Sky and the
10 Cross-Complaint filed by Leunis shall be collectively referred to as the "Underlying
11 Action"). These claims allegedly arise out of several unpaid loans made by Leunis
12 involving the above Blue Tattoo club as well as another restaurant located in
13 Modesto, California.

14 **B. The First Wolfes' Action Against Burlington ("Wolfes I")**

15 On February 2, 2007, Plaintiff filed a separate coverage action against
16 Burlington in the Superior Court of the State of California for the County of Santa
17 Clara ("Wolfes I"). This Complaint contains one claim for Declaratory Relief, in
18 which Plaintiff seeks a declaration that Burlington owes Plaintiff a duty to defend
19 and indemnify her in the Underlying Action. [*See* Wolfes I Complaint attached as
20 Exhibit No. 2.]

21 Specifically, Plaintiff alleges that Burlington issued a commercial general
22 liability policy to Big Sky, no. 585BW03318, on or about June 27, 2004 and that she
23 was "an insured under the policy." [*Id.* at ¶¶ 5-6.] That same day, Plaintiff further
24 alleges that she was served with a complaint in the Underlying Action. [*Id.* at ¶ 7.]
25 Plaintiff then "tendered the complaint" to Burlington and, pursuant to the policy,
26 allegedly demanded that Burlington defend and indemnify her with respect to the
27 Underlying Action. [*Id.* at ¶ 8.]
28

1 Burlington, however declined to do so. According to the Complaint in
2 Wolfes I, Burlington contends that “Wolfes was not an insured” under the policy,
3 that the statements made by her were not made in her capacity “as an officer,
4 director or employee of Big Sky Entertainment, III” and that no personal injury and
5 advertising injury coverage exists for the causes of action asserted in the Underlying
6 Action. [*Id.* at ¶ 9, 11.] Plaintiff disputes these allegations and, therefore, “desires
7 a judicial determination of her rights under the policy and declaration as to which
8 party’s contentions is correct.” [*Id.* at ¶ 11-12.]

9 On March 2, 2007, Burlington removed this action to United States District
10 Court for the Northern District of California, Case No. C07 00696 RMW, on the
11 basis of diversity jurisdiction. This case has been assigned to and is currently
12 pending before the Honorable Ronald M. Whyte. Burlington has filed an Answer to
13 this Complaint, the Court has held a case management conference and written
14 discovery concluded in July 2007. [*See* Burlington’s Answer and Burlington’s
15 Notice of Pre-trial Dates and Procedures Ordered By The Court attached as Exhibit
16 Nos. 3 and 4, respectively.]

17 **C. The Second Wolfes’ Action Against Burlington (“Wolfes II”)**

18 In September 2007, Plaintiff retained the law firm of Hinkle, Jachimowicz,
19 Pointer & Emanuel as her new coverage counsel. Because coverage counsel did not
20 believe a motion for leave to amend would be granted in Wolfes I, Wolfes decided
21 to file a new lawsuit -- the instant action -- against Burlington in United States
22 District Court for the Northern District of California, Case No. C07 04657 PVT,
23 asserting four additional claims based on the same facts: (1) Breach of Contract;
24 (2) Breach of the Implied Covenant of Good Faith and Fair Dealing; (3) Intentional
25 Infliction of Emotional Distress; and (4) Negligent Infliction of Emotional Distress
26 (hereinafter “Wolfes II”). [*See* Wolfes II Complaint attached as Exhibit 5.]

27 In Wolfes II, Plaintiff again alleges that Burlington issued a commercial
28 general liability policy to Big Sky, no. 585BW03318, on or about June 27, 2004 and

1 that she was “an insured under the policy.” [Id. at ¶ 5.] That same day, Plaintiff
2 further alleges that she was served with a complaint in the Underlying Action. [Id.
3 at ¶ 8.] Plaintiff then “tendered the complaint” to Burlington and, pursuant to the
4 policy, allegedly demanded that Burlington defend and indemnify her with respect
5 to the Underlying Action. [Id. at ¶ 10.] Burlington, however, declined to do so.
6 [Id. at ¶ 11.]

7 Plaintiff contends that Burlington’s failure to defend and indemnify was
8 improper because she was an insured under the policy and “there was a potential for
9 liability under the ‘Personal injury and Advertising injury’ coverage in that it is
10 claimed that Plaintiff made telephone calls to interfere with the sale of the assets of
11 BSE III, and that she made accusations which disrupted the sale.” [Id. at ¶¶ 6, 13A.]
12 Burlington’s actions, according to the Complaint, amounts to a breach of its
13 obligations under the Policy, to a breach of the implied covenant of good faith and
14 fair dealing as well as conduct causing “severe emotional distress.” [Id. at ¶¶ 12-13,
15 16 and 30.]

16 **III. MOTION TO DISMISS LEGAL STANDARD.**

17 Dismissal under FRCP 12(b)(6) is appropriate when it is clear that no relief
18 could be granted under any set of facts that could be proven consistent with the
19 allegations set forth in the complaint. Newman v. Universal Pictures, 813 F.2d
20 1519, 1521-22 (9th Cir. 1987). The Court must view all allegations in the complaint
21 in the light most favorable to the non-movant and must accept all material
22 allegations – as well as any reasonable inferences to be drawn from them – as true.
23 North Star Int’l. v. Az. Corp. Comm’n., 720 F.2d 578, 581 (9th Cir. 1983).
24 However, the Court need not assume the truth of the legal conclusions merely
25 because they are cast in the form of factual allegations. W. Mining Council v. Watt,
26 643 F.2d 618, 624 (9th Cir. 1981). Moreover, courts will not assume that plaintiffs
27 “can prove facts which [they have] not alleged, or that defendants have violated . . .
28

laws in ways that have not been alleged.” Associated General Contractors of Cal. v. Cal. State Council of Carpenters, 459 U.S. 519, 526 (1983).

IV. THE WOLFES II COMPLAINT CONSTITUTES A DUPLICATIVE LAWSUIT THAT SHOULD BE DISMISSED IN ITS ENTIRETY WITH PREJUDICE.

“Plaintiffs generally have ‘no right to maintain two separate actions involving the same subject matter at the same time in the same court and against the same defendant.’” Adams v. State of Cal. Dept. of Health Servs., 487 F.3d 684, 688 (9th Cir. May 7, 2007) (quoting Walton v. Eaton Corp., 563 F.2d 66, 70 (3rd Cir. 1977) (en banc) (cited with approval in Russ v. Standard Ins. Co., 120 F.3d 988, 990 (9th Cir. 1997).) Litigants “are required to bring at one time all of the claims against a party or privies” that arise out of the same transaction or event. Adams, supra, at 693. The reason for this is “to protect the defendant from being harassed by repetitive actions based on the same claim.” Single Chip Systems Corp. v. Intermec IP Corp., 495 F.Supp.2d 1052, 1058 (S.D. Cal. May 21, 2007) (quoting Clements v. Airport Authority of Washoe County, 69 F.3d 321, 328 (9th Cir. 1995). Not surprisingly, as a result, district courts have broad discretion to control its docket and exercise that power by imposing sanctions in the form of default or dismissal. Thompson v. Hous. Auth. of City of Los Angeles, 782 F.2d 829, 831 (9th Cir. 1986) (per curiam).

To determine whether a suit is a duplicative and, therefore, subject to dismissal, courts generally apply a test similar to that for “claim preclusion.” Adams, supra, 688-689. Specifically, they will examine “whether the causes of action and relief sought, as well as the parties or privies to the action, are the same.” Id.; Higgins v. Medina, 2007 U.S. Dist. LEXIS 73149 *2 (E.D. Cal. October 1, 2007); Flores v. Emerich & Pike, 2007 U.S. Dist. LEXIS 58727 *10-11 (E.D. Cal. July 30, 2007); Dugan v. Kanamu, 2007 U.S. Dist. LEXIS 41920 *7-8 (D. Hawaii

1 June 8, 2007); Single Chip, supra, at 1059.

2 In deciding whether a cause of action from two separate lawsuits is the same,
3 courts will apply the “transaction test.” This test requires consideration of four
4 factors: “(1) whether rights or interests established in the prior judgment would be
5 destroyed or impaired by prosecution of the second action; (2) whether substantially
6 the same evidence is presented in the two actions; (3) whether the two suits involve
7 infringement of the same right; and (4) whether the two suits arise out of the same
8 transactional nucleus of facts.” See, e.g., Adams, supra, at 689. “The last of these
9 criteria is the most important.” Id. (quoting Costantini v. Trans World Airlines, 681,
10 F.2d 1199, 1202.)

11 As set forth below, the above factors including the each of the criteria
12 identified as part of the transaction test overwhelmingly weigh in favor of
13 Burlington.

14 **A. Wolfes I And Wolfes II Two Involve The Same Cause of Action**

15 *1. Nucleus of Facts*

16 Turning to the most important factor first, it is difficult to imagine how
17 Plaintiff could possibly argue that Wolfes I and Wolfes II do not arise out of the
18 same nucleus of facts. First, both matters allege that the same insurance policy is
19 implicated – Burlington Commercial General Liability policy issued to Big Sky
20 covering “the relevant periods of 2004.” [Compare ¶ 5 of Exhibit No. 2 v. ¶ 5 of
21 Exhibit No. 5.] Second, both matters allege that Plaintiff was “an officer, director,
22 shareholder and employee” of Big Sky as defined in that policy. Compare ¶ 4 of
23 Exhibit No. 2 v. ¶ 4 of Exhibit No. 5.] Third, both matters allege Big Sky brought
24 suit against Plaintiff on June 27, 2004 and that Leunis filed a First Amended Cross-
25 Complaint against Plaintiff in August 2005. [Compare ¶ 7 of Exhibit No. 2 v. ¶ 8 of
26 Exhibit No. 5.] Fourth, both matters allege that Plaintiff sent letters to Burlington on
27 October 20, 2005, July 20, 2006 and November 18, 2006, demanding that
28 “Burlington provide a defense on behalf of [Plaintiff] and indemnify her with respect

1 to the complaint and cross complaint.” [Compare ¶ 8 of Exhibit No. 2 v. ¶ 10 of
2 Exhibit No. 5.] Finally, both matters allege that Burlington’s denial of these
3 tenders was improper. [Compare ¶¶ 9-10 of Exhibit No. 2 v. ¶ 11-12 of Exhibit No.
4 5.] Indeed, not only are the above core allegations similar, but in many instances
5 they are identical.

6 2. *Impairment of Rights*

7 The claims in both actions require a determination by the court (in Wolfes I)
8 and the jury (in Wolfes II) as to whether Plaintiff is entitled to coverage for the
9 Underlying Action pursuant to the policy issued by Burlington. Burlington’s rights
10 in a judgment declaring that it does not owe Plaintiff a duty to defend or indemnify
11 would clearly be destroyed by a judgment in Wolfes II that it breached the terms and
12 conditions of the policy issued to Plaintiff. Likewise, the same would be true if the
13 Court ruled in Plaintiff’s favor in the Declaratory Relief action, but found that
14 Burlington did not breach the provisions of the policy in Wolfes. Given the
15 likelihood of inconsistent judgments, again, it is difficult to imagine how this factor
16 does not weigh in favor of dismissal.

17 3. *Substantially The Same Evidence*

18 Plaintiff fares no better with respect to this factor. As mentioned above, the
19 facts of Wolfes I and Wolfes II are virtually indistinguishable. The parties in both
20 actions, as mentioned below, are identical and the coverage arguments in each action
21 are the same. The only additional evidence that might be present in Wolfes II
22 involve whether Burlington conducted a proper investigation of the claim. Yet, the
23 conclusory nature of these allegations makes it impossible to predict what, if any,
24 evidence Plaintiff intends to rely on in support of this contention. Regardless, at the
25 very least, the evidence in both Wolfes I and Wolfes II will be “substantially the
26 same.”

27 4. *Infringement of the Same Right*

28 While Wolfes I seeks a judicial determination of the parties’ rights under the

1 policy and Wolfes II seeks a judgment that Burlington has violated the terms of the
2 policy, both actions arise out of an alleged infringement of Plaintiff's rights under
3 the policy.

4 **B. Wolfes I and Wolfes II Seek Substantially The Same Relief**

5 In Wolfes I, Plaintiff seeks the following remedies: (1) a judicial declaration
6 that Burlington is contractually obligated under the policy to provide a defense for
7 plaintiff and or indemnify plaintiff as to the complaint and cross-complaint;
8 (2) attorneys' fees and costs incurred in defending the complaint and cross
9 complaint; as well as (3) attorneys' fees and costs incurred in the action against
10 Burlington. [See Exhibit No. 2 at p. 4.]

11 In Wolfes II, Plaintiff seeks the following remedies: (1) general, special and
12 consequential damages according to proof; (2) attorneys' fees and costs incurred in
13 defending the complaint and cross complaint; (3) attorneys' fees and costs incurred
14 in the action against Burlington; and (4) exemplary damages according to proof. .
15 [See Exhibit No. 5 at p. 11.] The nature of the consequential damages sought by
16 Plaintiff, however, are the attorney's fees incurred by her in defense of the
17 Underlying Action. [See Exhibit No. 5 at ¶ 19.] As a result, other than punitive
18 damages, the relief sought in Wolfes I and Wolfes II are the same

19 **C. Wolfes I And Wolfes II Involve The Exact Same Parties**

20 The only parties named in the Wolfes I and Wolfes II suits are Jenny Wolfes
21 and The Burlington Insurance Company. Therefore, this factor, along with each of
22 the factors relied upon by courts in the Ninth Circuit, weigh heavily in favor of
23 dismissal.

24 ///

25 ///

V. **PLAINTIFF'S SECOND CAUSE OF ACTION FOR BREACH OF THE
IMPLIED COVENANT OF GOOD FAITH AND FAIR DEALING
CONSISTS OF NOTHING MORE THAN CONCLUSORY
ALLEGATIONS AND SHOULD BE DISMISSED.**

Plaintiff's Second Cause of Action is for Breach of the Implied Covenant of Good Faith and Fair Dealing, i.e. bad faith. Mere conclusory allegations of an insurer's denial of coverage are not sufficient to support a cause of action for breach of the implied covenant of good faith and fair dealing. See Opsal v. United Services Auto. Ass'n, 2 Cal.App.4th 1197, 1205 (1991); Careau & Co., et al. v. Security Pac. Bus. Credit, Inc., 222 Cal.App.3d 1371, 1395 (1990); Brandt v. Superior Court, 37 Cal. 3d 813, 819 (1985) (citation omitted); Sawyer v. Bank of America NT&SA, 83 Cal.App.3d 135, 139 (1978). Allegations which assert a "bad faith" claim against an insurer must show that the conduct of the insurer, whether or not it also constitutes a breach of a consensual contract terms, demonstrate a failure or refusal to discharge contractual responsibilities, prompted not by an honest mistake, bad judgment or negligence but rather by a conscious and deliberate act. Careau & Co., supra, at 1395. Indeed, "for there to be a breach of the implied covenant, the failure to bestow benefits must have been under circumstances or for reasons which the law defines as tortious . . . [t]he mere denial of benefits, however, does not demonstrate bad faith." California Shoppers, Inc. v. Royal Globe Ins. Co., 175 Cal. App. 3d 1, 15 (1985) (citations omitted).

Here, Plaintiff has not alleged any facts that would indicate Burlington's actions were unreasonable and part of a conscious and deliberate bad act. Although Plaintiff provide several statements in support of her bad faith claim – by failing to "conduct a complete investigation" in the facts of the claim, by interpreting the provisions of the policy in such a way to deny benefits and by refusing to pay Plaintiff's cost of defense -- these statements are all conclusory. They do not, for example, demonstrate why Burlington's refusal to provide a defense was

unreasonable or why Burlington's investigation was incomplete. An allegation that says that it merely states it was incomplete cannot be enough. In short, Plaintiff has failed to provide any facts to support her claim and, therefore, this claim appears to merely duplicate Plaintiff's First Cause of Action for Breach of Contract. For these reasons, Burlington submits that Plaintiff's Second Cause of Action should be dismissed.

VI. PLAINTIFF'S THIRD CAUSE FOR INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS IS BASED ON INSUFFICIENT FACTUAL ALLEGATIONS AND SHOULD ALSO BE DISMISSED.

Plaintiff's Third Cause of Action is for Intentional Infliction of Emotional Distress. She must plead and prove that Burlington committed acts that were "*so extreme as to exceed all bounds of that usually tolerated in a civilized community.*" Schlauch v. Hartford Acc. & Indem. Co., (1983) 146 Cal.App.3d 926, 936 (1983) (italics added); Ricard v. Pacific Indem. Co., 132 Cal.App.3d 886, 895 (1982). The term "extreme" has been defined as conduct that goes beyond mere insults, indignities, threats, hurt feelings or bad manners that a reasonable person is expected to endure. C.A.C.I. § 1602.

In the context of insurance cases, courts have frequently dismissed claims based on a "denial or delay of insurance benefits as not sufficiently outrageous to state a cause of action for intentional infliction of emotional distress." Coleman v. Republic Indemn. Ins. Co., 132 Cal.App.4th 403, 417; Ricard, supra, at 895 (insurer's wrongful refusal to investigate or process plaintiff's claim did not state a claim for IIED.); Campbell v. Allstate Ins. Cos., 1995 U.S. Dist. LEXIS 21849 * 10-11 (C.D. Cal. 1999); Isaacson v. California Ins. Guar. Ass'n., 44 Cal.3d 775, 788-789 (1988) (where insurer refused to pay settlement in excess of \$400,000 and sent letter to plaintiffs' counsel stating that settlement in excess of \$500,000 would be unwarranted, a possible policy violation, and breach of good faith, the actions alleged fell short of extreme and outrageous conduct needed to plead an action for

1 intentional infliction of emotional distress); Soto v. Royal Globe Ins. Co., 184
 2 Cal.App.3d 420, 432 (1986); Schlauch, supra, at 936 ("The failure to accept an offer
 3 of settlement or the violation of statutory duties under [the Insurance Code] does not
 4 in itself constitute the type of outrageous conduct which will support a cause of
 5 action for intentional infliction of emotional distress")

6 Here, Plaintiff has pled no facts demonstrating that Burlington committed acts
 7 that could be considered "extreme" or "outrageous." Instead, Plaintiff "incorporates
 8 by reference" each of the previous allegations having to do with Burlington's alleged
 9 denial of benefits under the policy. [See Exhibit No. 5 at ¶ 28.] In fact, the only
 10 factual allegation Plaintiff offers in support of her claim is that Burlington's conduct
 11 has forced Plaintiff to incur attorney's fees and costs in connection with the
 12 Underlying Action. [Id. at ¶ 31.] As the cases mentioned above clearly illustrate,
 13 such conduct falls well short of exceeding "all bounds of that usually tolerated in a
 14 civilized community." Therefore, dismissal of Plaintiff's claim for Intentional
 15 Infliction of Emotional Distress is warranted as well.

16 **VI. CALIFORNIA DOES NOT RECOGNIZE CLAIMS FOR NEGLIGENCE**
 17 **AGAINST INSURERS AND, THEREFORE, PLAINTIFF'S FOURTH**
 18 **CAUSE OF ACTION SHOULD BE DISMISSED.**

19 Plaintiff's Fourth Cause of Action is for Negligent Infliction of Emotional
 20 Distress. The law of negligent infliction of emotional distress in California is
 21 premised on two "theories" of recovery: the "bystander" theory and the "direct
 22 victim" theory. The distinction between the "bystander" and "direct victim" cases is
 23 found in the source of the duty owed by the defendant to the plaintiff. The
 24 "bystander" cases address "the question of duty in circumstances in which a plaintiff
 25 seeks to recover damages as a percipient witness to the injury of another."
 26 Christensen v. Superior Court, 54 Cal.3d 868, 884. In other words, bystander
 27 liability is premised upon a defendant's violation of a duty not to negligently cause
 28 emotional distress to people who observe conduct which causes harm to another. By

1 contrast, the label “direct victim” arose to distinguish cases in which damages for
 2 serious emotional distress are sought as a result of a breach of duty owed the plaintiff
 3 that is “assumed by the defendant or imposed on the defendant as a matter of law, or
 4 that arises out of a relationship between the two.” Marlene F. v. Affiliated Psychiatric
 5 Medical Clinic, Inc., 48 Cal. 3d 583, 590 (1989).

6 It is well established, however, that “[t]he *negligent* causing of emotional
 7 distress is not an independent tort, but the tort of *negligence*. [Citation.] The
 8 traditional elements of duty, breach of duty, causation, and damages apply. . . .” Id.
 9 at 488-489 (Emphasis Added.) It is equally well established in California that
 10 “negligence is not among the theories of recovery generally available against
 11 *insurers....*” Sanchez v. Lindsey Morden Claims Services, Inc., 72 Cal. App. 4th
 12 249, 254 (1999); Conestoga Servs. Corp. v. Exec Risk Indem., 312 F.3d 976, 980 (9th
 13 Cir. 2002); Tento Intl’l. v. State Farm Fire & Cas. Co., 222 F.3d 660, 664 (9th Cir.
 14 2000); Cecena v. Allstate Ins. Co., 2007 U.S. Dist. LEXIS 6443 *22 (N.D. Cal.
 15 2007); Aas v. Superior Court, 24 Cal.4th 627, 643 (2000). Instead, California courts
 16 typically allow an award of tort damages against an insurer only when an insured is
 17 able to establish some misconduct that goes beyond mere negligence and constitutes
 18 a breach of the implied covenant of good faith and fair dealing. See, e.g., Aceves v.
 19 Allstate Ins. Co., 68 F. 3d 1160, 1166 (9th Cir. 1995) (stating, “In California, mere
 20 negligence is not enough to constitute unreasonable behavior for the purpose of
 21 establishing a breach of the implied covenant of good faith and fair dealing in an
 22 insurance case”); National Life and Accident Ins. Co. v. Edwards, 119 Cal. App. 3d
 23 326, 339 (1981).

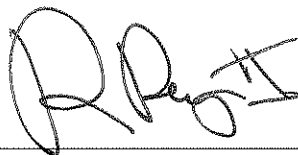
24 In this case, Plaintiff’s claim should be dismissed for two reasons. For
 25 starters, as mentioned above, California does not recognize claims for negligence
 26 against insurers. Second, in support of her negligence claim, Plaintiff has not
 27 alleged that Burlington owed her a duty or that it breached that duty. [See Exhibit
 28 No. 5 at ¶¶ 34-38.]

1 **VI. CONCLUSION.**

2 For the foregoing reasons, Defendant The Burlington Insurance Company
3 requests that its Motion to Dismiss be granted.

4 DATED: November 7, 2007

Respectfully submitted,
WESTON & McELVAIN LLP

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9 Richard C. Rey II
10 Attorneys for Defendant THE
11 BURLINGTON INSURANCE
12 COMPANY
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PROOF OF SERVICE

Jenny Wolfes v. Burlington Insurance Company
USDC, Northern District Case No. C07 04657 JW

STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

I am employed in the County of Los Angeles, State of California. I am over the age of 18 and not a party to the within action; my business address is 888 West Sixth Street, 15th Floor, Los Angeles, California 90017.

On November 7, 2007, I served the foregoing document described as: **DEFENDANT BURLINGTON INSURANCE COMPANY'S NOTICE OF MOTION AND MOTIN TO DISMISS COMPLAINT AS IMPROPRLY DUPLICATIVE; MEMORANDUM OF POINTS AND AUTHORITIES ATTACHED HERETO** on all parties as indicated below:

Gerald Emanuel
HINKLE, JACHIMOWICZ, POINTER & EMANUEL
2007 West Hedding Street, Suite 100
San Jose, CA 95128
Telephone: (408) 246-5500
Facsimile: (408) 246-1051


☒ by placing the true copies thereof enclosed in sealed envelopes addressed as stated above.

☒ **BY MAIL** as follows: I am readily familiar with the firm's practice of collection and processing correspondence for mailing. Under that practice it would be deposited with the U.S. Postal Service on that same day with postage thereon fully prepaid at Los Angeles, California in the ordinary course of business.

☐ **BY FACSIMILE** I sent such document from facsimile machine (213) 596-8039 on November 7, 2007. I certify that said transmission was completed and that all pages were received and that a report was generated by facsimile machine (213) 596-8039 which confirms said transmission and receipt. I, thereafter, mailed a copy to the interested party(ies) in this action by placing a true copy thereof enclosed in sealed envelope(s) addressed to the parties listed on the attached service list.

☒ (Federal) I declare that I am employed in the office of a member of the bar of this Court at whose direction the service was made.

Executed on **November 7, 2007**, at Los Angeles, California


Patricia De La Cruz